



SOFTWARE

ADD-ON SOLUTIONS

NetQuery®

Superior Business Intelligence

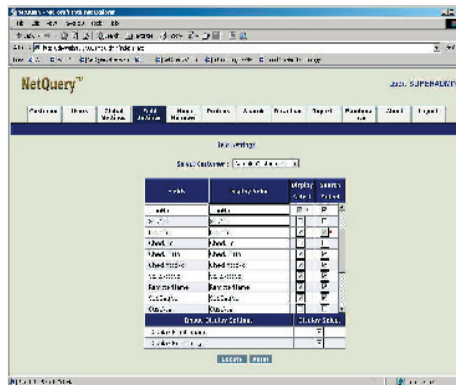
Query days, weeks, months or years of data and images with an easy-to-use online interface.

Speed and ease of access are hallmarks of NetQuery®. It is a powerful tool to access images for further data entry, expedite exception processing, perform research and enhance customer satisfaction. In fact, improving customer service is the prime advantage of our image-based storage and retrieval system. Issues can be resolved more quickly, so customers don't become frustrated and customer satisfaction is enhanced.

NetQuery® provides internal and external users with instant, totally-secure online access to information stored in Archive. Users outside of the remittance or check processing department – even outside your organization – can access information via the Internet or intranet. All that you need is a standard Web browser. No additional Internet-related software is required.

Benefits of Archive with NetQuery®

- Online access to data, images and reports via the Internet or intranet
- Extensive search capabilities
- Ease of administration
- Enable customer self-service
- Media independent
- Print or e-mail archived images and transactions



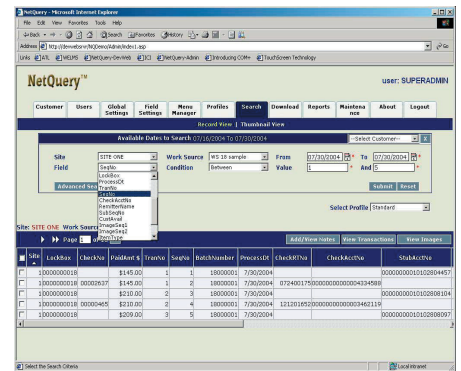
Enhanced security

SQL provides a flexible, open environment that is compatible with industry standards. The archived information can be stored for weeks or months – even years at a time – for future recall based on your requirements. Data, images and reports can be stored on any medium and viewed at any time, from any location. You also have the flexibility to archive images and data for all or just select accounts for a given day.

Easy to Configure and Administer

NetQuery® streamlines set up, reporting and monitoring.

- Set up multiple user groups
- Data accessibility based on user authority options
- User log reports let you monitor operator activities
- Customize data view by customer
- Download data and images from the archive system
- Configurable menu options



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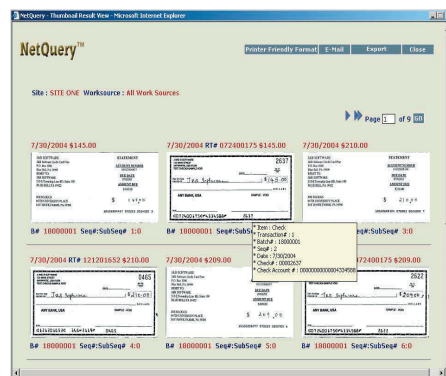
Extensive Search Capabilities

You can archive images and data for all accounts or just select accounts for a specific day. Transaction information is stored based on worksource. A search function allows the operator to look up a transaction and associated images using standard and/or customized search criteria. Access is made available through an easy-to-use combination of menus and function keys. The following are common search criteria:

- Processing site
- Work source or lockbox
- Date range
- Batch sequence number
- Applied amount
- Check account number/RT number
- Stub account number

Enhanced User Interface

Once located, data and images that match the search query are displayed in an easy-to-read row and column format. You can see an image just by clicking on the row containing the item. The view can be switched back and forth from all items that match the search criteria to only the item in one transaction. The images can be rotated left and right at multiples of 90 degrees, flipped to see information on the back, zoomed in and out, printed or e-mailed.



- View thumbnail images
- View and add notes
- Set up a user-defined menu to display only items the operator has selected
- Customize fields and menu names
- Apply multiple search criteria
- Download data or images into a Zip file, XML, spreadsheet, etc.
- Store and research other electronic artifacts such as PDF files, reports and MS Office documents

Customer Self-Service

You can even give your customers self-service access to their archived information. NetQuery® can shift the burden of research requests from your staff to customers, who can initiate queries and get instant results at their convenience. Because it is extremely user-friendly your customers can navigate, view and print results. Private labeling allows you to customize screens with your customer's logo for Web-based inquiries and reports.

Highly-Secure Access

Firewalls, encryption software and login passwords provide totally safe access to data and images in the archive. A new feature gives you the flexibility to set password expiration dates for added security. You can also choose between a two-tier architecture, when access is only required internally through an intranet, or a three-tier architecture that gives customers or remote employees access via the Internet.

Why J&B Software?

J&B Software revolutionized the image-based payment processing industry. Today we provide market-leading automated payments and transaction processing and management systems to over 165 industry-leading companies and government agencies. Our industry expertise and experience working with the leading financial, commercial, and public sector companies provides the flexibility to accommodate ARC, Check 21, BOC, WEB/TEL, image exchange and paper processing or a mixture of all clearing channels with a single solution.

With more than 25 years of experience, J&B Software and its 400 employees are committed to improving our customers' operational effectiveness and profitability. We welcome the opportunity to talk with you to begin planning an electronic check strategy that meets your specific requirements. For more information, visit the company Web site at www.JBsoftware.com.